

## **Discrimination is Against the Law**

**Appalachian Regional Healthcare, Inc.** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Appalachian Regional Healthcare, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **Appalachian Regional Healthcare, Inc.:**

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

Qualified interpreters

Information written in other languages.

If you need these services, please contact the registration clerk or your nurse at the facility.

If you believe that **Appalachian Regional Healthcare, Inc.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Chief Compliance Officer

100 Airport Gardens Road

Hazard, KY 41701

Telephone number- Compliance Hotline 1-888-800-2906.

Fax number – 1-606-574-8471

Email: [compliance@arh.org](mailto:compliance@arh.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer at this facility is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak \_\_\_\_\_, language assistive services, free of charge, are available to you. Call 1-606-574-8470

SPANISH: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-606-574-8470.

CHINESE: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-606-574-8470

GERMAN: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-606-574-8470

VIETNAMESE: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-606-574-8470.

ARABIC:

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-606-574-8470 (رقم هاتف الصم والبكم).

SERBO- CROATION: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-606-574-8470

JAPANESE: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-606-574-8470 まで、お電話にてご連絡ください。

FRENCH: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-606-574-8470.

KOREAN: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-606-574-8470 )번으로 전화해 주십시오.

PENNSYLVANIA DUTCH: Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-606-574-8470.

NEPALI: ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-606-574-8470

CUSHITE: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-606-574-8470

RUSSIAN: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-606-574-8470

TAGALOG: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-606-574-8470

**BANTU: ICITONDERWA:** Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu.  
Woterefona 1-606-574-8470.